

Received 4/14/14

ATTENTION

LCU Water Customers:

Lee County Utilities will be temporarily converting its disinfectant process from chloramines to free chlorine residual during the month of May, 2014. This is a routine measure to insure our customers clean and safe potable water.

We are sending you this notice so that you can inform those who will be impacted by this change.

Please encourage anyone on home dialysis to contact their physicians or dialysis providers to make sure they understand the proper steps they should take to de-chlorinate the water before it is used in the dialysis process.

Customers may notice a temporary change in the taste, color and odor of the water, which is not harmful. Drawing water and allowing it to sit over night will help with this.

The free chlorine residual will take one to two weeks to dissipate once the flush has ceased.

Please refer to the following link for more information:

<http://www.leegov.com/gov/dept/Utilities/Pages/LCUImportantAnnouncements.aspx>

For questions regarding the change in the disinfectant process, please contact Hank Barroso, LCU Water Operations Manager at 239-567-2182 or at hbarraso@leegov.com.

Sincerely,

Amanda Jobes, Customer Service Manager



Phone: 239/533-8845 Ext 35641

Fax: 239/485-8846

E-mail: ajobes@leegov.com

Website: <http://www.leegov.com/utilities/>